

# RMA-Registration

Medientechnik Bentlage

Ravensberger Bleiche 21 – 33649 Bielefeld  
 Germany  
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 info@cyrus-service.eu

## Customer

Name: \_\_\_\_\_

Contact: \_\_\_\_\_

Street: \_\_\_\_\_

ZIP Code / Town: \_\_\_\_\_

Country: \_\_\_\_\_

Telefon: \_\_\_\_\_

Fax: \_\_\_\_\_

e-mail: \_\_\_\_\_

## Product

Type: \_\_\_\_\_

Serial No.: \_\_\_\_\_

In the event of a warranty claim, please state the date of purchase and enclose a copy of the purchase receipt.

Purchase date: \_\_\_\_\_

registered:  Yes  No

Accessories: \_\_\_\_\_

Damages: \_\_\_\_\_

orig. Box:  Yes  No

**Send devices only in the original box.**

*If a device is sent in without the original box, costs for the return shipment in the original box are automatically incurred.*

## Error specification:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## Other:

\_\_\_\_\_

\_\_\_\_\_

## Repair cost statement:

Yes 39€ incl. VAT + return shipment  No

(out of warranty)

\*The manufacturer's warranty conditions only apply in the event of a clear defect in the above-mentioned device. In case of operator error, incorrect handling or defects that are not caused by original accessories, the manufacturer does not assume any costs. In this case a fee of 39€ including VAT plus shipping will be charged automatically. Please check and consider this before returning the device for warranty repair.

I hereby agree that my data may be stored electronically to process the service order and forwarded to the manufacturer for clarification of the warranty claim. The contact to the order takes place over the contact data specified above.

\_\_\_\_\_ Date

\_\_\_\_\_ Signature